

John D. Lewis

Program Manager

Applying IT experience to solve complex challenges and improve global program team performance

📞 443-977-6124

🐙 github.com/balain

 [linkedin.com/in/johndavidlewis](https://www.linkedin.com/in/johndavidlewis)

✉️ balinjdl@gmail.com

🐙 github.com/jolewis-ddn

 blog.balinsbooks.com

EXPERIENCE

Program Manager

DataDirect Networks, June 2015-present

Delivering multiple global projects by managing entire project lifecycle from requirements through delivery and support across an international team. Leveraging (and, where necessary, developing) tools and processes to improve effectiveness of teams and communication with all stakeholders.

- Improved team stability by introducing agile structure and communication
- Reduced expenses and improved productivity by transitioning 250 engineers to Jira
- Established company-wide (closed-source) online phase gate review tool
- Reducing exposure by implementing formal risk management
- Hired and mentoring new Project Manager

Program Manager / Project Engineer / Software Engineer

Harris Corporation, 2008-2015

Delivered multi-million dollar programs for US government and private industry

- Lead initial implementation of BI program at Cleveland Clinic Abu Dhabi
- Managed US government programs for Veterans Administration, DHS, FDCA/Census
- Earned CMMI Level 3 appraisal for government (VA) contract program
- Developed, maintained, and monitored schedule for \$50M Census (FDCA) program

Project Leader / Lead Technical Specialist

UPS, 2001-2008

Managed software development team building software running on all UPS drivers' handhelds

- Reduced development costs (time and resources) by improving processes, tracking development costs, and improving accountability of all development efforts
- Transitioned enterprise-wide web application to local application team, improving time-to-market, product quality, and consolidating development efforts

CERTIFICATIONS

2005 - present

PMP #304696, Project Management Institute

2018-present

Certified ScrumMaster #000853372, Scrum Alliance

VOLUNTEERING

2006-2020

PMI Baltimore Chapter – <https://pmibaltimore.org>

- Numerous positions including VP Membership (2018-2020)
- Implemented scalable membership tracking procedures – github.com/balain/pmidep

2019-2020

PCACHS Newsletter (Patter) Editor - Created editorial process – github.com/balain/Patter

EDUCATION

MA University of York, York, England

BA College of William and Mary, Virginia